Community Health Center Association of Connecticut

Innovations in Practice Transformation at CT Health Centers

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Community Health Center Association of Connecticut

- $700 Million - Four-year initiative through CMS (9.29.15-9.28.19)
- Prepare primary care and specialty care practices to be successful under value-based payment models
- 31 Practice Transformation Networks - supporting over 140,000 providers nationally
- 16 Health Centers/1,000 providers/300k patients

TCPi Transformation Roadmap

Primary Drivers	Secondary Drivers
Patient and Family Centered Care Design	1.1 Patient & family engagement 1.2 Team-based relationships 1.3 Population management 1.4 Practice as a community partner 1.5 Coordinated care delivery 1.6 Organized, evidenced based care 1.7 Enhanced Access
Continuous, Data-Driven Quality Improvement	2.1 Engaged and committed leadership 2.2 Quality improvement strategy supporting a culture of quality and safety 2.3 Transparent measurement and monitoring 2.4 Optimal use of HIT
Sustainable Business Operations	3.1 Strategic use of practice revenue 3.2 Staff vitality and joy in work 3.3 Capability to analyze and document value 3.4 Efficiency of operation

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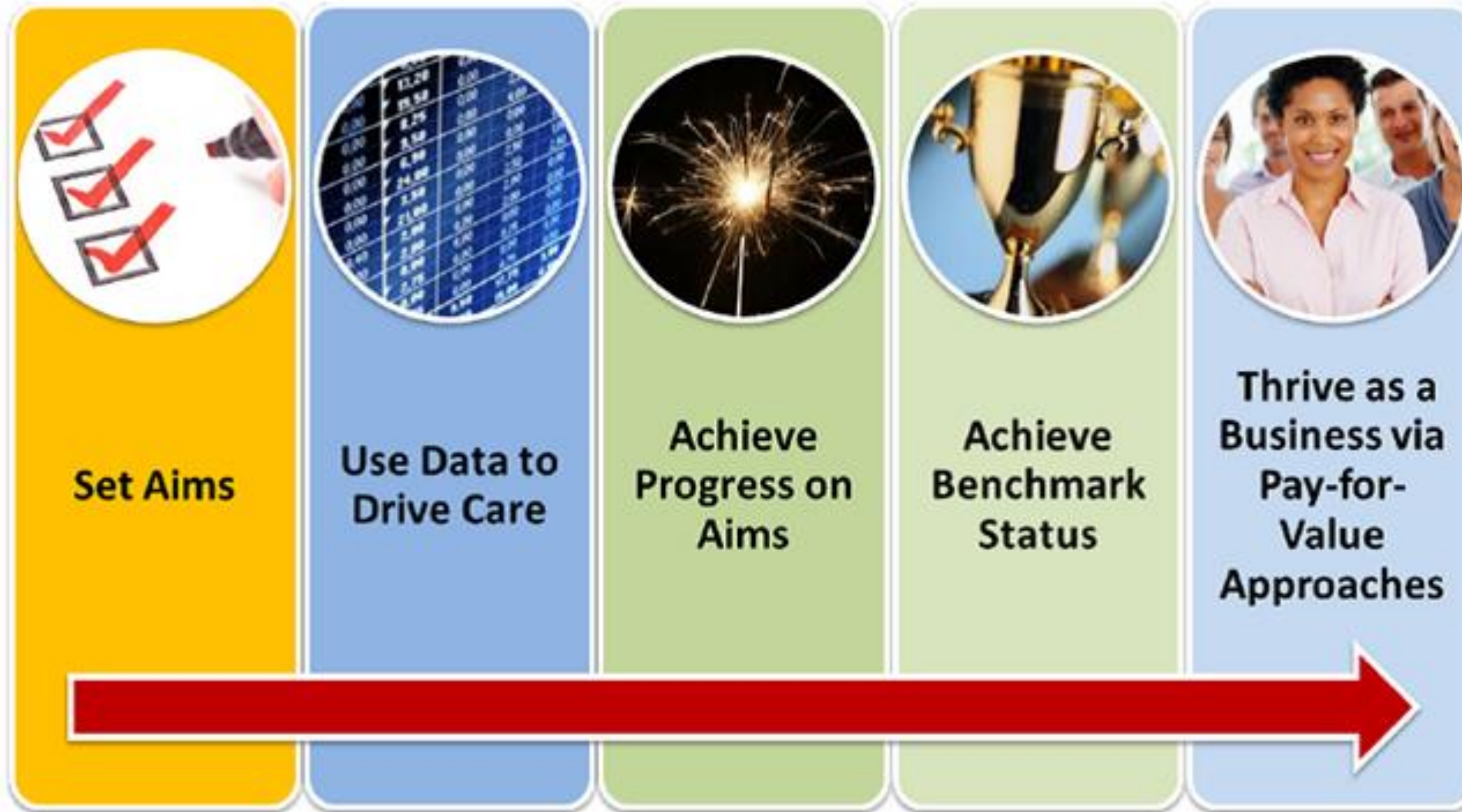
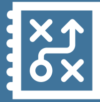


Five Phases of Transformation

CHCACT Models of Support



Coaching & Guidance

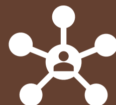
CT-PTN offers a high-touch approach with regular coaching sessions to guide transformation based on individual health center needs.

Learning Collaborative

Structured learning opportunities to drive transformation.

CMS Resources

Opportunities to learn from CMS Faculty & SANs.



Peer Network

Shared learning & experiences from other FQHCs across CT.

The Power of Health Centers

CMS AIM or PTN Measure	Commitment (by Sept 2019)	Cumulative Results (through June 2019)
Improved Clinical Outcomes – # of Patients meeting Diabetes Care Composite: (A1c<8, BP<140/90, LDL>100)	1,493	2,497
Improved Clinical Outcomes – # of Patients Meeting Asthma Care Measure	770	3,050
Reduction in Unnecessary Testing – Antibiotic RX's for URIs	68	388
Reduction in Unnecessary Hospitalizations (Combination of ED & Inpatient visits)	3,024	28,483
Cost Savings	$38 Million	$108 Million

Segmenting Health Centers to Target Technical Assistance

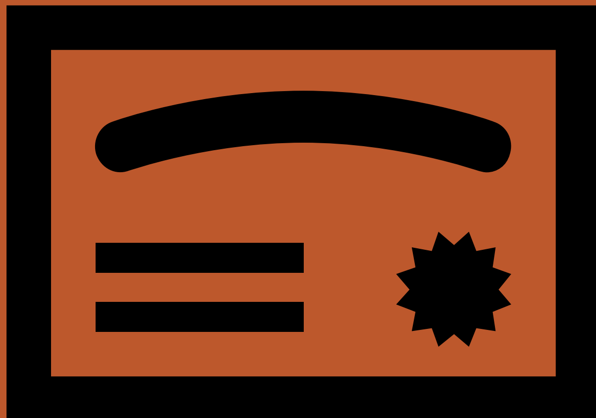
Highest Performing: Exemplary Practices

- Charter Oak Health Center
- Fair Haven Community Health Care
- First Choice Health Centers
- Generations Family Health Center
- Norwalk Community Health Center
- StayWell Health Center

Other Health Centers: Targeted Technical Assistance

- Population Health Management Cohort
- Care Teams Cohort
- Diabetes Clinical Outcomes Cohort

Health Center Exposure & Recognition



April 2017 CMS Grand Rounds Event

August 2018 National Expert Panel Event
- Generations
- StayWell

February 2019 CMS Quality Conference
- Charter Oak
- Fair Haven

June 2019
- Generations recognized by CMS for commitment to PFE

August 2019 National Expert Panel
- Charter Oak

August 2019 NACHC CHI
- Family Centers

September 2019 – Recognition Certificates from CMS

Next Steps for Practice Transformation

CMS NQIIC

Large-scale Clinical Quality Improvement Initiative

Collaboration between CHCACT, NACHC, and 16 Peer PCAs

Elevate forum is foundation for Group Technical Assistance

Questions?