

**2019 Community Health Summit**  
**Community Health – The Future is Now**

September 13, 2019 at the Toyota Oakdale Theatre, Wallingford CT

8:00 – 9:00 AM	Registration, Breakfast, Networking & Vendor Visits		
9:00 – 10:15 AM	Welcome Remarks PTN Results & Celebration		
10:30 AM – 11:30 AM	Concurrent Breakout Sessions		
	<p><b>Achieving Health Equity for the LGBTQ Population</b></p> <p>Healthy People 2020 and the Institute of Medicine have identified key health disparities faced by the Lesbian, Gay, Bisexual, Transgender, and Queer (LGBTQ) population. Engagement of LGBTQ populations is critical to providing culturally responsive care and population-based health to reduce health disparities, especially for LGBTQ people who also hold other marginalized identities. This session provides an overview of LGBTQ health disparities, demographics, and terminology, as well as key strategies for bringing high quality care to LGBTQ people at health centers and other health care organizations. The session will also address the idea of intersectionality and the ways in which people who face discrimination because of several identities are particularly vulnerable to health disparities and will provide guidance to providers on how to mitigate these stigmas and barriers. Strategies for collection of sexual orientation and gender identity data in clinical settings will be addressed. Participants will also learn about LGBTQ-inclusive effective communication with LGBTQ patients.</p> <p><b>*Track: Clinical, CHWs</b></p>	<p><b>Powerful Stories; What is your data telling you and others?</b></p> <p>Documenting your performance stories is useful for a number of reasons: (1) it provides a record of efforts undertaken by your organization that produced positive results; (2) it promotes taking the time to celebrate achievements; (3) it assists in pinpointing important messages to communicate to stakeholders; and (4) it can relay important lessons for others wishing to emulate your success and establish your organization as a model leader.</p> <p>Join CMS Performance Coach, John Scanlon, for an interactive session on building your performance story to share with staff, board of directors, or patients and their families. Identify the exciting opportunities to share in an interesting way that is supported by data.</p> <p><b>*Track: Data</b></p>	<p><b>It's a Good Day to Try: Making Progress in Integrating Work and Life.</b></p> <p>Physicians and other health care professionals face a number of challenges throughout training and practice. It has become clear that in primary care, the integration of work and life has been a large area of dissatisfaction and seems to correspond to a high rate of professional burnout.</p> <p>In this session, participants will explore strategies related to defining purpose and value in work, time management, understanding value in negotiations, promoting self-care, and defining life's immovable forces in order improve their integration of work and life. This breakout session will employ a variety of formats to deliver the material, encourage sharing, and explore best practices in these areas.</p> <p><b>*Track: CHW, Leadership</b></p>
11:30 AM – 11:45 AM	Break & Vendor Visits		
11:45 PM – 12:45 PM	Lunch & Sponsor Presentation		
12:45 PM – 1:00 PM	Break & Vendor Visits		
1:00 PM – 2:00 PM	Concurrent Breakout Sessions		
	<p><b>First Episode Psychosis: What is it and how is Connecticut responding?</b></p> <p>There is a growing body of evidence supporting the effectiveness of early intervention programs which aim to reduce the likelihood of long-term disability for emerging adults with severe mental illness. Untreated psychoses can have devastating and long-term consequences but if identified early and connected to appropriate behavioral health services, research has demonstrated better outcomes. Participants will learn about the signs and symptoms of early psychosis, the evidence-base for early intervention, as well as current programs and practices in Connecticut that aim to decrease the duration of untreated psychosis.</p> <p><b>*Track: Clinical</b></p>	<p><b>May the Data be with You: The Jedi Guide to Creating a Data Driven Culture</b></p> <p>There's one all-powerful force that is controlling your organization. Do you know what it is? It's your data. During this highly interactive session, you will learn how to harness the force and use it to drive your organization forward into the next galaxy. You will assess your organization's current status, brainstorm how to conquer common problems, and define next steps you can take to build a data driven culture. Jedi Masters from data driven cultures will facilitate this process and share examples from their experiences.</p> <p>Objectives: -Define what it means to have a data driven culture -Determine where your organization is on its journey towards a data driven culture -Bring home steps that your organization can take during the next week, next month and next year</p> <p><b>*Track: Data</b></p>	<p><b>The Future of Population Health</b></p> <p>Last year, CHCACT featured Dr. James Lloyd Michener from Duke University, who introduced the audience to the application of GIS mapping for the purpose of fostering primary care and community partnership to improve clinical outcomes. This session will continue the discussion, as Dr. Robert Zavoiski, Medical Director at the Connecticut Department of Social Services shares his vision for the use of GIS mapping in Connecticut.</p> <p><b>*Track: Data, Leadership</b></p>
2:00 PM – 2:15 PM	Break & Vendor Visits		
2:15 PM – 3:15 PM	Concurrent Breakout Sessions		
	<p><b>Getting to "Yes": Perspectives on Patient and Family Engagement</b></p> <p>Patient engagement in care can be a challenge. What works for one person may not work for another. How do providers, clinical staff, and other healthcare professionals define success when it comes to patient engagement? Hear diverse perspectives from our panel of healthcare professionals, all of whom have approached this issue from unique points of view.</p> <p><b>*Track: CHW's</b></p>	<p><b>Does Peer Review Really Work? Best Practices for Implementing a Successful Program to Improve Quality of Care</b></p> <p>Having a robust peer review process in the community health center setting is often a daunting and challenging process. Many accreditation and regulatory bodies (i.e. Joint Commission, HRSA) require and expect an on-going professional practice evaluation (OPPE) in order to promptly identify competency or conduct issues that affect the quality of care. In addition, a focused professional practice evaluation (FPPE) is required to address specific quality of care issues or patterns of care that may negatively affect health outcomes. This session will review the key stakeholders required to develop a peer review program and the expectations of regulatory and accreditation entities. Additionally, the process of designing a program and tracking the progress of clinicians, and the added benefits of a strong program into recruitment and retention, will also be discussed.</p> <p><b>*Track: Clinical</b></p>	<p><b>APM, Saving Our Financial Future One PMPM at a Time</b></p> <p>Recruitment, productivity and complex billing all add up to health center revenue being threatened. Meanwhile, payors and funders are questioning the value they receive. The Alternative Payment Methodology A(PM) is a solution that can address these issues. Health centers, freed from the constraint of the billable visit, can focus on serving patients using the entire care team. This session will describe how all of these pieces work together.</p> <p><b>*Track: Leadership</b></p>
3:15 PM – 3:30PM	Break & Vendor Visits		
3:30 PM – 4:15 PM	Final Plenary & Awards Ceremony		

**\*Suggested Tracks to Follow: CHWs, Clinical, Data, Leadership**